

ERRATUM

Minister: Hon Leeanne Enoch MP – Minister for Environment and the Great Barrier Reef,
Minister for Science and Minister for the Arts

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Action: **Page 33** — Controlling and/or allowing actions that will impact on the State's environment

Replace Page 33, which corrects an erroneous figure with regards to actual cost per permit/licence assessed.

Controlling and/or allowing actions that will impact on the State's environment

70%
TARGET
71%
ACTUAL

Percentage of new site-specific environmental authorities that have their environmental values assessment validated when inspected⁶



\$7,000 TARGET
\$5,161 ACTUAL
Average cost per permit/licence assessed⁷

Litigation

85%
TARGET
98%
ACTUAL



Percentage of matters finalised with a finding of guilt or a successful application⁸

90%
TARGET
100%
ACTUAL

REVIEWED AND DECISION MADE WITHIN 12 WEEKS

Percentage of potential prosecutions reviewed and decision made within 12 weeks of receiving a brief of evidence on whether charges can be laid⁹

Service area: Species and Ecosystem Protection Services

Controlling and/or allowing the use of native species

<\$150 TARGET
\$148 ACTUAL
Average cost per wildlife permit or licence issued¹⁰



Notes:

- This service standard measures the effectiveness of the compliance centre teams in addressing unauthorised environmentally relevant activities and enabling corrective action to be taken by operators within what is regarded as an acceptable timeframe and monitors a reduction in the number of unlicensed operators. Through proactive management, the department has been successful in increasing the proportion of matters finalised within the 60-day timeframe.
- This service standard measures the effectiveness of regulatory compliance activities to reduce the overall risk to the environment. The measure has been discontinued for 2019-20 due to changes in data management systems.
- This service standard measures the efficiency of the department's resolution of public reports relating to environmental issues, from lodgement to finalisation (deciding on actions to be taken). Salaries and on-costs associated with the delivery of this measure are included in the calculation methodology. A new operating model for the community response team is producing efficiencies and consequently the 2018-19 Actual is an improvement on the 2018-19 Target/Estimate.
- This service standard measures the effectiveness of the department's management of instances where non-compliance has been identified and corrective action taken to assist customers to better understand their environmental obligations and to deal with non-compliance through proportionate and consistent enforcement action.
- This service standard measures the efficiency of the investigations team's effort in investigating formal requests, including those referred from the Department of Aboriginal and Torres Strait Islander Partnerships (Cultural Heritage), to the point that a decision has been made to take action. Salaries and on-costs associated with the delivery of this measure are included in the calculation methodology. The 2018-19 Actual is lower than the 2018-19 Target/Estimate due to the lower costs associated with several investigations.
- This service standard measures the effectiveness of regulatory activities in reducing the overall risk to the environment. New environmental authorities (EA), approved under the Environmental Protection Act 1994, will have their environmental values reviewed and validated through a subsequent site visit. This will ensure that the original impact assessment and conditioning of the activity are effective in identifying and controlling all the impact risks (assuming the EA is complied with).
- This service standard measures the efficiency of the business centre assessment teams in making permit/licence application decisions. Salaries and on-costs associated with the delivery of this measure are included in the calculation methodology. The 2018-19 Actual is lower than the 2018-19 Target/Estimate due to the variety in the type and complexity of applications and decisions made by the business centres.
- This service standard measures the effectiveness of the Litigation Branch in successfully finalising litigation matters in order to support best practice environmental management. The 2018-19 Actual reflects the ongoing effectiveness of the Litigation Branch.
- This service standard measures the efficiency of the Litigation Branch in reviewing all potential prosecutions and making timely decisions on whether charges can be laid against the offender or offenders. This is not a regulatory timeframe as it is set by the service area. The 2018-19 Actual reflects the continuing efficiency of the Litigation Branch.
- This service standard measures the average cost of each wildlife permit or licence approved, refused or withdrawn by the department. Costs involve salaries, on-costs and operational expenses. The measure has been discontinued for 2019-20 due to changes to the department's organisational arrangements, which resulted in the wildlife permit and licence process transitioning to a centralised unit, with responsibilities for a broader range of protected area and forestry estate permissions and authorities.